

General Booking Conditions

Payment Terms

To guarantee a booking for a level 2 or 3 course, payment needs to be made in full before the course starts as indicated on the booking form. This can be made by cheque to CycleSafe/DM Lomas to 26 Mill Rise, Robertsbridge, East Sussex, TN32 5EF or sent by bank transfer to **Account 42572542 Sortcode 09-06-66**

Please put your child's/group name or your own name (if you are participating in training) as the reference.

Cancellation terms

If we have to cancel due to illness or for any other reasonable reason, then the course will be postponed to a mutually suitable date or we will refund money paid. Should you yourself need to cancel the course completely then we regret that we will not be able to refund.

Bike Fit and Safety Check

In the interest of safety it is essential that the rider's bike is in good running order and not too big or small to manage and control. It is a requirement that the bike to be used for the lesson is checked thoroughly using the guide on the course information sheet below **or** by taking it to a reputable bike shop.

We regret that we may not be able to permit a rider to participate if the bike is unsafe or unsuitable.

Helmets

All riders taking Bikeability training with CycleSafe must wear a British Standard approved helmet. The helmet should fit squarely and snugly on the head and not slip around when fastened.

What to Wear Riders should wear comfy sports kit, (no baggy trousers or long coats please as they could get caught in the chain) Trainers/cycling shoes are the best footwear to wear for cycling - open sandals and crocs are not suitable as feet/toes could get hurt.